City of Raleigh

NextRequest

Request Visibility: Unpublished

Request 26-2003 Closed

1 of 3

Dates

Received

August 03, 2026 via web

Requester

watch919@proton.me

watch919@proton.me

Additional information

Please indicate the name of the organization you are affiliated with, as well as the type of organization (media, law firm, business, government, or something else).

Watch 919 - An Independent Research Project.

What is the address, project name, or case number, AND date range for the records you are requesting?

Request

This request was originally submitted by email to PublicRecords.Request@raleighnc.gov on July 20, 2026, with a follow-up on July 27, without acknowledgement; resubmitting via this portal.

To the Custodian of Public Records:

Under the North Carolina Public Records Law (N.C. Gen. Stat. § 132-1 et seq.), I request copies of the following records concerning the City of Raleigh's use of automated license plate readers (ALPRs), including systems provided by Flock Safety or any other vendor:

1. All ALPR vendor contracts, order forms, amendments, purchase orders, and invoices active at any time since January 1, 2023.

2. Any data-sharing ag...

Show more

Timeline Documents

Raleigh Police Department ALPR/Flock program. Date ranges: contracts since Jan 1, 2023; audit reports and approvals, April 1 – June 30, 2026; annual reports, last three years.

If this is a request for planning and development, including zoning code enforcement, please indicate if the property is single-family residential, multi-family residential (townhomes, condos, etc.), commercial, or industrial.

No data entered

Invoices

No invoices due

Staff assigned

Departments

No departments available

Point of contact

Public Records Request

Message from requester

Requester + Staff

Thanks for sending the documents, but I don't think this one is finished yet or eligible to be closed. A few things I asked for didn't come back, and the closing note doesn't say whether they were withheld or just don't exist. Could you reopen 26-2003? If starting a new request is easier on your end, that's fine too.

Here's what's still missing:

1. The Flock audit logs (Organization Audit and Network Audit) are the main one. I know these exist since the Inspections Unit pulls this data for its quarterly audits, and the directive says every access is logged. If April through June is too much, just April 2026 is fine, since that month was already pulled for one of the audits. CSV or Excel if possible. Feel free to black out plate numbers and officer names. What I'm after is the date, which agency ran the search, and the reason they entered. If the city decides to withhold these, please send me the reason in writing **as G.S. 132-6.2(c) requires.**
2. Also the Flock sharing settings, meaning which agencies RPD shares data with and gets it from. A screenshot of the settings page works. The SBI MOU has RPD sharing data through its vendor, so it's set up in Flock somewhere.
3. For the outside agency requests and approvals the directive requires (April to June), if there aren't any, just let

me know.

4. And the ALPR parts of the Patrol Resource Guide, which the audits cite for reason codes, plus the ALPR training materials the directive mentions.
5. On Vigilant, the PO lists the API service as a 5 year term, so there should be an agreement behind it. The audits also show Vigilant in use in August 2024, before that PO. Anything from January 2023 on would cover it.

Could I get an update by October 7? I would much rather resolve this with your office directly than through G.S. 132-9.

Thanks,
Watch 919

September 23, 2026, 10:43am by the requester

Request closed

Anyone with access to this request

Hello,

The City of Raleigh has completed its review and confirms that all available responsive public records have already been provided. As there are no additional records responsive to your request, it is now considered closed.

Thank you for your interest in public records and for engaging with the City of Raleigh.

September 10, 2026, 10:18am by Staff

Document(s) released to requester

Requester + Staff

1st Quarter 26-27 ALPR FLOCK Audit.pdf
MSIAR_INV_1012679968_1187152244.pdf

Status - PO 2500011407.pdf
Invoice - PO 2400009831-redacted-redacted.pdf
Invoice - PO 2600006932-redacted-redacted.pdf
Invoice - PO 2500006002-redacted-redacted-redacted.pdf
2022 Original Flock Contract redacted-redacted.pdf

September 10, 2026, 10:17am by Staff

Message to requester

Requester + Staff

You can download documents by clicking on the file names listed above the blue box that says, "View Request 26-2003". The document links expire after 30 days. After the expiration date noted in the bottom section of the email, you will need to log in to the portal to view/download documents.

September 10, 2026, 10:17am by Staff

Message to requester

Requester + Staff

Hello,

Thank you for your message. We appreciate you checking in on your public records request.

Our team is currently experiencing a high volume of requests, and we are processing them as quickly as possible with the staff capacity we have available. Your request is still active in our queue, and we are continuing to work through records in the order they were received.

At this time, we're not able to provide an estimated completion date. However, your request has **not** been forgotten or closed. We will contact you if we have any questions, need clarification, or have up-

dates to share as we move through the review and processing steps.

Thank you for your patience and thank you for engaging with the City of Raleigh.

September 3, 2026, 2:25pm by Staff

Message from requester

Requester + Staff

Following up on my August 11 message regarding the outstanding items on request 26-2003. Could you let me know whether these are still being processed, and whether any of them have been referred for legal review? Happy to narrow the date ranges on any item if that would speed things up.

August 25, 2026, 10:12am by the requester

Message from requester

Requester + Staff

Thank you for the August 10 production on request 26-2003, the records were received and are appreciated, and I'm glad to see the request remains open for the outstanding items.

To confirm scope on my end: the eight quarterly Inspections Unit ALPR audits appear to fully satisfy item 5 (annual use-and-effectiveness reports), so I consider that item complete.

The following portions of the original request remain outstanding, several of which are identified within the produced records themselves:

1. Vigilant LEARN records (item 1). The produced quarterly audits state that the department "*currently utilizes two ALPR systems, FLOCK and Vigilant LEARN.*" No contracts, order forms, purchase orders, or

invoices for the Vigilant LEARN system (Motorola Solutions/Vigilant) were included in the production. Item 1 covers all ALPR vendors, so please provide these.

2. Flock network sharing configuration (item 2). Still outstanding: the department's Flock sharing settings (State, Nationwide, and Community Network participation and any custom shares) and the lists of organizations the department shares ALPR or hot-list data with and receives it from. These are viewable in the Flock administrative interface and exportable as standard reports.

3. Written outside-agency requests and approvals (item 3). No records were produced for the written data-sharing requests from outside law enforcement agencies, and the corresponding approvals, that Directive 1110-07 requires, for April 1 to June 30, 2026. If no such written requests exist for that period, a brief note to that effect is fine.

4. Flock audit exports (item 4). The Organization Audit, Network Audit, and Event Log for April 1 to June 30, 2026 were not included. These are standard on-demand exports from the Flock Insights tab; per the original request and G.S. § 132-6.2(a), please provide them in native CSV or Excel format rather than PDF.

5. Retention record and training materials (item 6). The produced EULA states at § 2.1 that the data retention period is "*defined on the Order Form*"; the Order Form was not produced and is the record sufficient to show the configured retention pe-

riod. The produced audits also reference the "*Patrol Resource Guide*" as the source of proper reason codes, please provide the ALPR-related provisions of that guide, along with the ALPR operating instructions and Raleigh Intelligence Center training materials referenced in Directive 1110-07.

One housekeeping note: the three redacted documents did not include citations to the statutory exemption supporting each redaction, which the original request asked for. No objection to the redactions produced so far, but please include the statutory basis for any redactions in future productions.

Rolling production continues to be welcome. Thank you for your continued assistance.

August 11, 2026, 10:00am by the requester

Requester + Staff

Document(s) released to requester

NC_-_Raleigh_PD_EULA_-_Final_9-25-23 redacted.pdf
Quotation__0227707826_-_City_of_Raleigh redacted.pdf
Status - PO 2400009831.pdf
Status - PO 2500006002.pdf
SBI MOU LPR redacted.pdf
1st Quarter 24-25 ALPR Audit.pdf
2nd Quarter 24-25 ALPR Audit.pdf
3rd Quarter 24-25 ALPR Audit.pdf
4th Quarter 24-25 ALPR Audit.pdf
DOI 1110-07 ALRP.pdf
1st Quarter 25-26 ALPR Audit.pdf
2nd Quarter 25-26 ALPR Audit.pdf
3rd Quarter 25-26 ALPR Audit.pdf

4th Quarter 25-26 ALPR Audit.pdf
Status - PO 2600006932.pdf

August 10, 2026, 11:34am by Staff

Message to requester

Requester + Staff

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August 10, 2026, 11:34am by Staff

Message to requester

Requester + Staff

Hello,

Thank you for submitting your request using the City of Raleigh's Public Records Request portal. This helps us process your request as efficiently as possible. Using the online system ensures your request is properly logged, provides immediate confirmation of receipt, and generates a tracking number you can use to follow up.

Our team is currently experiencing a high volume of requests, and we are processing them as quickly as possible with the staff capacity we have available. Your request is now active in our queue, and we are continuing to work through records in the order they were received.

At this time, we're not able to provide an estimated completion date. However, your request has **not** been forgotten or closed. We will contact you if we have any questions, need clarification, or have updates to share as we move through the review and processing steps.

Thank you for your patience and thank you for engaging with the City of Raleigh.

August 3, 2026, 3:54pm by Staff

Message to requester

Requester + Staff

Hello,
Thank you for your public records request. We've received it and will begin reviewing it shortly.
Requests are processed in the order they are received. If we need any additional details to complete your request, we'll reach out directly.
Many frequently requested records are available through self-service. You can explore these resources on our Records Request Page. If your request matches one of these, we'll guide you to the appropriate tool or location to access it.
If you have questions at any point, feel free to use the contact link at the bottom of this message to get in touch.
Thank you for engaging with the City of Raleigh.

August 3, 2026, 12:59pm

Request opened

Anyone with access to this request

Request received via web

August 3, 2026, 12:59pm by the requester